



## VPN Connection Updates

We have recently upgraded the Cisco AnyConnect VPN software and the next time you connect, this update will automatically be installed on your computer. When connecting, you will see a brief message about checking for updates at the bottom of the familiar VPN log in window.

Once connected, an AnyConnect Secure Mobility Client Downloader window will automatically appear. Don't close this window or stop the process, just wait and do nothing until the update is complete. It takes approximately 2 minutes.



Once the downloader is finished, you will see a blue rectangle next to the system clock in the lower right corner of the monitor (PC) with the message Cisco AnyConnect VPN is connected or a VPN icon on the menu bar (Mac).

Should you stop the download process mid-stream, VPN will not be installed correctly and will not work. You can go to <https://vpn.etown.edu> to manually install the upgraded VPN program. If you have problems, please contact the Helpdesk at 717-361-3333.

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